



Luke's Place
Change her experience. Change their lives.

Annual Report for 2011

contents

a message from the president
board of directors
what is Luke's Place
programs & services in 2011
new in 2011
statistics
statement of operations
how you can help

a message from the president

The year 2011 brought with it great achievements for Luke's Place! It is truly an honour to work with such a dedicated Board, staff and volunteer team who provide necessary programs and services to the courageous women who turn to us for support at a critical time in their lives. Abuse against women remains a serious problem everywhere but we take comfort knowing that Luke's Place makes a difference in the lives of many women and children in Durham Region and across Ontario.

This annual report provides me with an opportunity to say a heartfelt thank you to all who help keep our welcome mat out:

- Our 2011 funders: the Law Foundation of Ontario, the Ontario Trillium Foundation, Ministry of the Attorney General, Victims and Vulnerable Persons Division, Canadian Women's Foundation and Ontario Women's Directorate
- Our community donors who show their support individually and as part of local businesses and organizations
- Our fellow Board members whose competence, commitment and enthusiasm is endless
- Our Executive Director whose vision and passion inspire and drive all of us to do our best
- Our staff who do work that is hard, often heartbreaking but always worthwhile
- Our volunteers who play a vital role administratively and in direct service
- The lawyers of Durham Region who donate their time to our Pro Bono Clinic and Legal Advisory Group
- The women who participate in our Women's Advisory Group
- Our many partners and collaborators in the community who are also providing outstanding services to women
- Our clients who have the strength to free themselves and their children from abuse

We encourage you to read the following pages to get a snapshot of what Luke's Place has accomplished in 2011 and to strongly consider getting involved, if you aren't already. We promise it will be a personally rewarding experience and you will be glad that you did!

Lisa Allen, President

board of directors

Lisa Allen, President, Business Committee Chair is a Partner with Deloitte & Touche LLP based in the GTA. She is a Chartered Accountant and has extensive experience in providing risk management advisory, governance, and internal control auditing services. Lisa joined the Board of Luke's Place in February 2007 and has over 8 years of experience as a not-for-profit Board Director and Officer.

Beth Deazeley, Vice President, Membership & Governance Committee Chair is a lawyer called to the bar of Ontario and is the Vice President, Regulatory and Corporate Affairs at Certified Management Accountants of Ontario. In addition to her focus on regulatory compliance, she is also the Corporate Secretary and supports the Board of Directors of CMA Ontario and all of its standing committees. Beth joined the Board of Luke's Place in September 2009.

Vijaya Bommireddipalli, Former Treasurer, Audit Committee Chair is a Senior Manager with Deloitte & Touche LLP in the Enterprise Risk practice based in the GTA. Her areas of focus include internal controls and governance, risk management and internal audit. Vijaya is a Chartered Accountant and a Certified Internal Auditor joined the Board of Luke's Place in November 2007.

Donna McAllister, Secretary is leading the development of equal access and opportunity to employment resources and services as Executive Director of the Durham Region Employment Network. She has a degree in Public Administration and Governance and extensive not-for-profit experience. Her focus is on issues of equity and inclusion which she advances through participation on numerous councils and working groups such as the Durham Region Accessibility Advisory Committee and the Working in Durham Immigration Portal. She is President of PFLAG Durham Region and has contributed her strengths in building critical partnerships, developing strategic alliances and long term visioning to the Board of Luke's Place since March 2010.

board of directors (continued)

Anna Heywood, Director, Women's Advisory Group Chair is a Luke's Place survivor who brings a vital perspective on the challenges abused women face navigating through the family court process and the impact that Luke's Place has on their experience. Anna has a passion to give back to Luke's Place and is active in her community, sharing her experiences and knowledge with other women needing support. She has been a member of the Board since March 2008.

Victoria Froats, Director is an Employment Specialist with the City of Toronto. She has over 20 years experience working with marginalized individuals and families. She sits on the research committee for C.E.R.I.C. (Canadian, Education, Research Institute of Counselling). Her passion and goal is to support and advocate for women and children's rights. She joined the Board of Luke's Place in December 2011.

Peter Hoppe, Former Director is CEO of Rennick, Hoppe & Associates and Rennick Marketing Solutions. He has been assisting charities and not-for-profit organizations in the areas of marketing, fund development and communications for almost 30 years. He joined the Board of Luke's Place in March 2010.

Chrystine Langille, Director is Founder and President of BreakOut! Coaching & Consulting Inc. After obtaining an MBA and working in general management within the private sector for 10 years, she has provided strategic planning, marketing, governance and operational guidance to private and not-for-profit organizations across Canada for over 20 years. As an active volunteer she has worked with several organizations including Big Sisters and United Way of Toronto. Chrystine joined the Board of Luke's Place in November 2011.

board of directors (continued)

Jackie Long, Director is the Director of Human Resources for the City of Oshawa and is focused on enhancing people's daily lives through facilitative HR leadership. Jackie is keenly aware of the need for volunteer leaders throughout the community to support the critical work of organizations like Luke's Place. She sits on the Board of two not-for-profit organizations dealing with rehabilitative services for children. Jackie's work in the not-for-profit sector is focused on governance, Board excellence, change management and operational effectiveness. She joined the Board of Luke's Place in June 2010.

Louise Robichaud, Director is the Manager of Finance of the former operations of Desjardins Credit Union now owned and operated by Meridian Credit Union, the largest credit union in Ontario with over \$6 billion in assets. Louise is a Chartered Accountant and has extensive experience with audit committees and regulatory compliance. She sits on the Audit Committee of the Conseil Scolaire du District Catholique Centre-Sud and joined the Board of Luke's Place in December 2011.

Barbara Stanutz, Former Director is a Psychotherapist who has been serving Durham Region for the last 10 years. Having worked in both the social service sector for abused women and children and in private practice, Barbara has a diverse background in many areas of mental health. Barbara's practice at the Oshawa Health Centre is focused on individual and family therapy. Barbara joined the Board of Luke's Place in March 2010.

what is Luke's Place

Luke's Place is named after Luke Schillings, a 3½ year old boy killed by his father in 1997. Luke's mother, Kate, had serious concerns about Luke's safety with his father and had applied for supervised access through the family court. She was unsuccessful and Luke was killed by his father, who then killed himself, on his first visit.

Following Luke's death, the community came together to work to make sure no other child would face a similar fate. Kate Schillings played an important role in the work done in Durham Region, as did many other women who had left abusive relationships. One of the products of that work was Luke's Place - Canada's first stand-alone family law resource and support centre for abused women and their children. Kate remains connect with Luke's Place to this day.

Our mission is to support abused women and their children throughout the family law process and to provide them and their communities with specialized resources about family law and woman abuse. Our vision is a family law system that promotes healthy, safe families. Our tagline is 'Change her experience. Change their lives.'

programs & services in 2011

Our staff and volunteers support women by:

- Providing a one-on-one opportunity for a woman to discuss her situation, goals and needs
- Providing an overview of family law and the family court process
- Helping women prepare for meetings with their lawyers and court appearances
- Providing accompaniment to lawyer appointments and court
- Supporting women in making safety plans for themselves and their children
- Delivering support groups and information workshops with accompanying resources for women

programs & services in 2011 (continued)

Luke's Place has an established Pro Bono Clinic where family lawyers donate time to provide summary advice and assist with documentation and court preparation. Following the successful launch of this Pro Bono Clinic and in response to provincial family law and process reform initiatives, the Law Foundation of Ontario has renewed its support to enhance Clinic services through the on-going development of resources and information and the delivery of workshops, information sessions and support groups for women.

Luke's Place has a coordinated program with The Denise House, YWCA Y's WISH, Bethesda House, Herizon House and Catholic Family Services for informed referral, coordination, clinic access, accompaniment and staff training.

new in 2011

Luke's Place, in partnership with Action ontarienne contre la violence faite aux femmes (AOCVF), Springtide Resources and the Barbra Schlifer Clinic, has been chosen to deliver the provincial training initiative for Family Court Support Workers. Supported by the Ministry of the Attorney General Victim and Vulnerable Persons Division, Family Court Support Workers are now available in every court region across Ontario, including Durham Region at Luke's Place. So far the initiative has successfully trained over 100 workers, provided them with a moderated discussion form and posted extensive online resources at www.springtideresources.org for access by any service provider who supports abused women.

With funding from the Ontario Trillium Foundation, Springtide Resources and in partnership with Luke's Place, the "After She Leaves" online course was successfully launched on www.springtideresources.org.

All resources created by Luke's Place have been translated for Francophone language and culture through a partnership with Action ontarienne contre la violence faites aux femmes. Additionally with AOCVF and funding support from the Ontario Trillium Foundation, Luke's Place held an insightful Think Tank event in Toronto for violence against women stakeholders to provide input and vision into a provincial Centre of Excellence for family law support for survivors of woman abuse.

new in 2011 (continued)

Research was completed in collaboration with the Barbra Schlifer Commemorative Clinic and AOCVF entitled "The Impacts of Recent Law Reforms on Abused Women Involved in the Family Court Process in Ontario: An Environmental Scan of Violence Against Women Service Providers". This report is available in English and French at www.lukesplace.ca.

Luke's Place continues to provide extensive training and consultation locally and provincially. We are proud to announce our satellite office in Ajax is now up and running in partnership with Catholic Family Services to better serve the west end of Durham Region. We are also very pleased to have hired a legal coordinator to help facilitate all of our legal services.

Luke's Place has a fresh new look! The Ontario Trillium Foundation has generously provided funding for a Fund Development & Marketing Manager to develop a communications plan that will generate more awareness and subsequently donations within the community over a two year period. Watch our website for the upcoming fundraising 'Campaign for Change' and for details on how you can help change her experience and their lives.

statistics

As the population of Durham Region increases (+8.6% 2011 vs. 2006 Stats Can Census) sadly so does the need for our services. A Canadian survey found that 19% of domestic violence victims who left their relationship experienced further abuse during separation. Further to that, the Ontario Coroners Domestic Violence Death Review Committee found that in 81% of cases, domestic homicide was perpetrated during separation, showing that women and their children are most vulnerable during this time. The effect of violence on families has become all too clear as up to 360,000 Canadian children are exposed to domestic violence every year.

In 2011 Luke's Place provided more than 4,200 hours of direct service to more than 420 women with family law issues. This includes 188 new intakes through in person, telephone and electronic consultations, court accompaniment and workshops.

statement of operations

LUKE'S PLACE SUPPORT & RESOURCE CENTRE FOR WOMEN & CHILDREN

STATEMENT OF OPERATIONS

FOR THE YEAR ENDED DECEMBER 31, 2011

	<u>2011</u>	<u>2010</u>
Revenue		
Donations	\$ 38,405	\$ 31,224
Fundraising	-	2,448
Education and training	14,844	34,433
Grant funding (Note 4)	491,216	295,505
Other	151	154
	<u>544,616</u>	<u>363,764</u>
Expenses		
Amortization	216	108
Grant-related expenses (Note 4)	491,216	295,505
Insurance	223	1,816
Office and general	363	726
Professional services	4,737	17,003
Program and resource costs	10,605	8,181
Renovation	1,729	1,583
Wages and benefits	21,993	35,241
	<u>531,082</u>	<u>360,163</u>
NET REVENUE OVER EXPENSES	\$ <u>13,534</u>	\$ <u>3,601</u>

Dawn Flett & Associates Chartered Accountant

statement of operations (continued)

LUKE'S PLACE SUPPORT & RESOURCE CENTRE FOR WOMEN & CHILDREN

NOTES TO FINANCIAL STATEMENTS

AS AT DECEMBER 31, 2011

4. Deferred Revenue

Grant funding of \$575,025 was received during the year from various external sources for specific projects. Revenue was recognized as expenses were incurred. Deferred revenue consists of the unexpended portion of these grants as follows:

	<u>Opening Balance</u>	<u>Grants Received</u>	<u>Expensed Currently</u>	<u>Closing Balance</u>
Ontario Trillium Foundation	\$ 62,042	\$ 185,783	\$ 146,075	\$ 101,750
Ontario Women's Directorate	-	23,500	23,500	-
Attorney General	21,936	118,212	75,476	64,672
Law Foundation	11,086	247,530	221,750	36,866
Canadian Women's Foundation	<u>26,051</u>	<u>-</u>	<u>24,415</u>	<u>1,636</u>
	<u>\$ 121,115</u>	<u>\$ 575,025</u>	<u>\$ 491,216</u>	<u>\$ 204,924</u>

Ontario Trillium Foundation includes funds administered through collaborative partners.

These deferred revenues are represented on the balance sheet as follows:

Deferred revenue – operating grants	\$ 196,760
Deferred revenue – capital assets	<u>8,164</u>
	<u>\$ 204,924</u>

The following is a summary of grant-related expenditures:

	<u>2011</u>	<u>2010</u>
Amortization	\$ 3,691	\$ 4,154
Insurance	3,766	2,298
Program and resource costs	34,541	18,754
Office and general	21,821	9,397
Occupancy costs	15,744	16,652
Professional services	113,078	50,552
Wages and benefits	<u>298,575</u>	<u>193,698</u>
	<u>\$ 491,216</u>	<u>\$ 295,505</u>

Dawn Flett & Associates Chartered Accountant



how you can help

Our work is always enriched by the participation of members of our community. You can help by donating your time and/or your financial support.

Our dedicated volunteers assist women who need accompaniment to court and legal appointments, help out at special events, engage in fundraising activities, perform administrative functions and become Board of Directors or committee members. We want to know what interests you the most so we can use your skills in the best possible way.

Financial donations in any amount are always appreciated whether they come from an individual, service club, employee group or neighbourhood club just doing something fun to raise money for a great cause. Donating is easy and can be made online at www.canadahelps.org or by mail to the address below.

If you are interested in becoming involved with Luke's Place, please contact us today at:

Luke's Place

PO Box 54040

8 King Street East

Oshawa, Ontario L1H 1A9

905.728.0978 or 1.866.516.3116

admin@lukesplace.ca

Thank you!

Charitable Registration Number 88761-1218-RR001